

## Loans Appeal Process

The Appeal Process for loan applicants is as follows:

### **Step 1**

- Unsuccessful loan applicants will be provided feedback from the Community Futures Loan Committee, through the Loans Coordinator, as to the concerns and/or rationale for the decline. If the applicant is then able to address the concerns, a reapplication will be welcomed.

### **Step 2**

- Should the applicant be unable to address the concerns and still feel that the loan application should have been granted, the applicant can request the original application or the secondary application be presented to the Community Futures North Okanagan Board of Directors.

### **Step 3**

- Should the Community Futures North Okanagan Board of Directors agree with the decision(s) of the Community Futures North Okanagan Loans Committee, the applicant can then request a review of the process by the Community Futures Provincial Association office.