

General Business, Employer & Community Resources

Program / Resource	Provider / Agency	Key Eligibility Criteria	How to Access Funding / Support
Disaster Financial Assistance (DFA) Provides financial support to eligible applicants for uninsurable losses and essential recovery needs caused by qualifying major	Emergency Management & Climate Readiness (EMCR)	• Owner-managed on a day-to-day basis • Prior year gross revenue between \$10,000 and \$2,000,000 • Fewer than 50 employees • Must prove financial jeopardy (repair costs > 10% net income)	Apply via the EMCR DFA Portal within 90 days of authorization. Include an Insurance Template completed by your broker. https://www2.gov.bc.ca/gov/content/safety/emergency-management/preparedbc/evacuation-recovery/disaster-financial-assistance Call: 1-888-257-4777 Email: DFA.private@gov.bc.ca <i>*Only available for uninsurable property and if the province declares an event as eligible for DFA.</i>

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disasters or emergencies <i>(Small Businesses & Landlords)</i>		⚠ Note: Direct wildfire damage is excluded as it is an insurable peril.	
Worker Retention Grant (WRG) Employers can apply for a Work-Sharing agreement, to access this grant to help supplement wages for EI-eligible employees taking training on	Service Canada	Employers in any sector with an approved, active Work-Sharing agreement Provides wage top-ups for EI-eligible staff on reduced hours who are in training	Apply via Service Canada. https://www.canada.ca/en/employment-social-development/services/funding/worker-retention-grant.html Window: Feb 16, 2026 – Dec 31, 2026 (3 PM EST). Email: EDSC.DGOP.DMPJ.SMET-WRG.WDY.POB.ESDC@servicecanada.gc.ca

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reduced hours—keeping their earnings close to regular pay.			
Childcare BC Maintenance Fund In an unexpected emergency a licensed childcare may access this fund to cover costs for repairs, equipment replacement,	Province of B.C.	Licensed childcare operations affected by emergencies or natural disasters	Access via provincial Childcare BC program contact channels. https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/childcarebc-programs/maintenance-fund Call: 1-888-338-6622 (toll free) option 5 Email: CCCF@gov.bc.ca

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or required relocation.			
Evacuation Utility Relief BC Hydro & FortisBC may provide utility relief, bill credits, and flexible payment options for small business, and irrigation customers forced from their properties by official evacuation orders lasting five	BC Hydro & FortisBC	Residential and business accounts located under an official evacuation order	• BC Hydro: Visit: https://app.bchydro.com/accounts-billing/evacuee-help.html or call 1-800-224-9376. • FortisBC: Submit through the FortisBC Evacuation Rate Relief portal. https://www.fortisbc.com/contact-us

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days or longer.			
Telus Community Crisis Line Offering credits and pausing billing for evacuated customers.	TELUS	Business owners, workers, and community members affected by the disaster	https://www.telus.com/en/social-impact/relief-efforts Call 1-844-751-2133 for dedicated crisis support.
Insurance Claims Assistance Provides quick support for business insurance questions—including evacuation	Insurance Bureau of Canada (IBC) Virtual Community Assistance Mobile Program (V-CAMP)	Businesses navigating property, inventory, or business interruption insurance claims	https://www.ibc.ca/stay-protected/severe-weather-centre/wildfire-season Call: 1-844-227-5422 Email: askibcwest@ibc.ca .

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expenses and claims.			
Economic Disaster Impact Tracking Tips for businesses during an emergency	B.C. Economic Development Association (BCEDA)	All local businesses experiencing disaster-related operational or financial losses	https://disastersmartbc.ca/ Document revenue losses, closures, cancelled bookings, and supply chain delays to support recovery coordination.
Community Wildfire Appeals Organizations fundraising (may offer business supports depending on amount of funds raised)	Canadian Red Cross, Community Foundation, Disaster Aid Canada, United Way BC	Impacted evacuees, local workers, and community organizations needing immediate support	Visit respective organizational appeal pages (e.g., 2026 <i>BC Wildfires Appeal</i> , <i>United for BC Wildfire Recovery</i>). • Canadian Red Cross • Community Foundation of the North Okanagan • Disaster Aid Canada • United Way BC

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On-demand Business Resiliency Webinars	Community Futures BC (CFBC)	Create an account & watch anytime	mycommunityfuturesbc.ca • Mental Health & Wellness in Crisis & Disasters • Economic Recovery After Disasters
One-Stop Disaster Recovery Supports for Businesses	Community Futures North Okanagan (CFNO)	• Connect to government programs • Business Coaching • Recovery Loans	Make an appointment with a Business Advisor: https://bookings.cloud.microsoft/book/CommunityFuturesNorthOkanagan@futuresbc.com/?ismsaljsauthenable=true Call: 250-545-2215 ext. 200 Email: info@futuresbc.com
Air Scrubber Rental Discount 25% off rental plus free delivery & set-up of the first air	Total Restoration	• Local business community • Limited to the first 10 businesses that rent • Valid on the first air scrubber only	Contact Total Restoration directly to inquire about availability and book equipment rental. https://www.totalrestoration.ca/vernon Call: 1-888-491-3828 or 250-558-1412 Email: teresa@totalrestore.ca

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scrubber for a business.		• Distance restrictions apply; while supplies last	